



# Coronavirus Response

## Renewal Notice to Policyholders - Summary of Changes

As a result of recent changes in the insurance and reinsurance market, AXA are issuing a Notice to Policyholders along with all Branch Traded and Connect renewals of our Commercial Property, Real Estate and Commercial Property Package Products that brings these changes to the attention of our policyholders.

A summary of the changes can be found below. If you have any queries, please contact your normal AXA Branch.

### Introduction

You will have received a Notice to Policyholders with your policy documents from AXA Insurance UK plc (AXA) and it will have directed you to this website to provide you with more information about the changes being made.

Please ensure that you read your policy documents in full to fully understand the changes we are making.

This summary applies if you are a commercial customer who is purchasing your policy via an insurance broker or other intermediary.

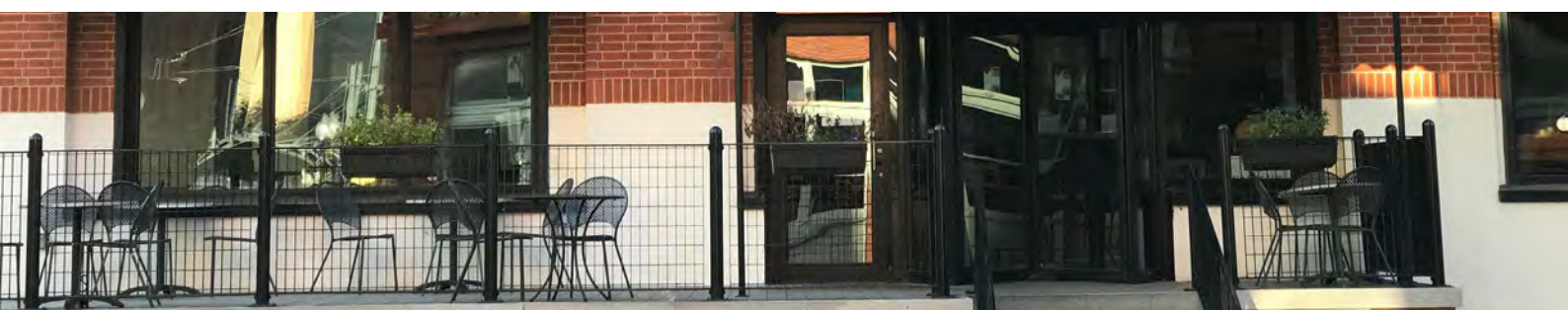
### Overview

These changes have been made, in consideration of changing market conditions in both the insurance and reinsurance market in the UK, to ensure that we can continue to offer our customers competitive cover on a sustainable basis.

If you have any questions regarding the changes that have been made to your policy cover:

- if you are a policyholder please contact your insurance broker
- if you are an insurance broker please contact your local AXA representative

Your renewal documents from AXA now include some changes to your policy, it is important that you check your documents carefully to understand the changes.





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## **Communicable Disease Endorsement / Disease Exclusion (Endorsement reference DE1 or DE2 depending on the policy type)**

Considering recent changes in both the insurance and reinsurance market AXA, along with most other insurers, has introduced a communicable disease endorsement/exclusion to our policies. This excludes any potential claim resulting from or arising out of any disease, illness or condition, that can be transmitted from one organism (such as a person) to another (please read the endorsement/exclusion in full to understand this change being made).

This change applies to all material damage and business interruption policy sections. It also applies to some third-party liability sections, where we believe your trade is at higher risk of a communicable disease being found at the premises. It does not apply to property owner's liability policy sections. It does not apply to any employer's liability sections.

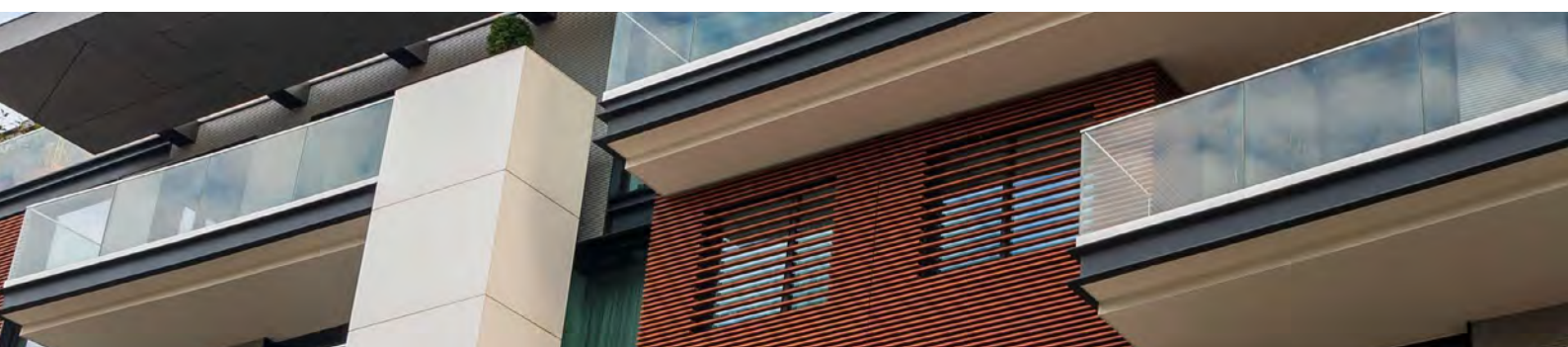
Regarding business interruption cover, our standard policies have previously either not covered closure of the business due to disease at all, or where disease cover has been provided (under the Murder Suicide & Disease cover) it has been for a specified list of diseases, which did not include Covid19.

The new DE1 or DE2 Communicable Disease Endorsement/Exclusion excludes all communicable diseases but if your policy includes our Murder Suicide & Disease cover, this will continue to be written back into the policy. In addition, it ensures that any standard defined perils such as fire, flood, theft etc. are still fully covered just as they would have been prior to the application of the new endorsement/exclusion.

## **Murder Suicide & Disease (Endorsement reference: DC1, DC2, DC3 or DC4 depending on the policy type)**

This cover is included as standard within our modern complex products (these will be referenced by product codes CMB for Commercial Combined business/CMC for Contractors business/PPP for Property Owners business). If you have an older version of these products or an alternative older product (such as product code COM) it was an optional extension which may/may not have been selected. If you are unsure whether you have this cover within your policy, please contact your local AXA representative or your broker who will be able to assist you.

Following recent market developments, we have made some changes to the cover being provided. Firstly, the previous version provided business interruption cover for one of the specified diseases/events occurring within 25 miles of the premises and forcing its closure. We have amended this so that the cover only operates for covered illnesses/events occurring 'at' the premises. Please note that the list of covered illnesses did not previously include Covid19 (SARS-CoV-2) or any mutation or variation thereof, this position is unchanged in the new version.





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Secondly, the cover provided for interruption to the business was previously up to the full policy indemnity period. This has been revised to provide for up to a maximum of 3 months/12 weeks indemnity period.

Thirdly, we have introduced a new maximum monetary limit for the cover, our standard limit is now £50,000 (£25,000 if you purchased your product via our AXA Connect system which is for our smaller commercial customers, except products with the prefix SBC where £50,000 applies) in any one period of insurance.

Cover is only valid where the business interruption is due to closure action by the public authority.

In terms of the list of diseases covered, this is unchanged from the previous version other than we now more fully define 'plague' as 'Bubonic, Septicemic and Pneumonic Plague'. We have also taken this opportunity to clarify the exclusion of cover for defective sanitary ware, instead the cover now specifically excludes cleaning or repair of drains, toilets or sinks.

## **Non-Damage Denial of Access (Endorsement reference BIC NC1)**

In response to changes in the insurance and reinsurance market we are making some changes to this cover. If you have selected this cover previously, please be aware that we have amended the cover provided from your next renewal.

Please note that the previous cover excluded: '4 notifiable diseases as detailed in the Murder suicide or disease cover'. Under the new cover the wording is amended to: '4 murder, suicide, illness, disease or pathogens capable of causing disease or illness'.

We have added two additional exclusions to the cover provided:

- 6 any advice given or actions taken in controlling, preventing or suppressing the spread of any disease or illness
- 7 any change in law or the enactment of new legislation (including statutory regulations)

Please also be aware that we will no longer be providing Non-Damage Denial of Access cover on some of our older products (those with the product codes COM or earlier versions of the PPP product code). If you have been adversely impacted by this change, please ask your local AXA representative or if you are a policyholder your broker who can discuss what options are available to you. We apologise for any inconvenience this may cause.





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## **Bomb scare or Unlawful Occupation Cover (Endorsement references: BS1, BS2, BS3 or BS4 depending on the policy type)**

This cover is provided as standard under the Rental Income Section of our PPP contract and under some Landlords Product (LAN) variants. Following changes in the insurance and reinsurance market we are amending this cover.

Under this cover we have reduced the radius limit from 5 miles to 1 mile of the premises and capped the cover limit at £50,000 as standard.

## **Essential Employees Cover (Endorsement reference MV2)**

This cover only effects customers who have a Motor Trade policy with AXA. From renewal the MV2 endorsement will replace the previous MV1 endorsement. This will remove any cover provided for loss of essential employees.

## **Computer Insurance (Endorsement references: DA1, DA2 or DA3 depending on the policy type)**

This is an optional cover which may have been selected by some customers. If you have this cover the cover provided for non-damage denial of access will no longer apply from renewal. Instead we will provide cover for denial of access following damage, provided the damage occurs within 1 mile of the premises, up to a loss limit of £25,000.

