



Professional combined Miscellaneous

July 2024

Why choose AXA's Professional combined insurance?

AXA's Miscellaneous Professional combined insurance offers comprehensive cover for a wide range of UK-domiciled professionals including:

- Arbitrators
- Careers advisory services
- Employment agencies
- Facilities management
- Graphic designers
- Management consultancy
- Secretarial services
- Training consultancy
- and many other professional services

Any one claim limits

The professional indemnity section of our Professional combined insurance provides cover up to the selected limit of indemnity for any one claim.

There is no limit to the number of claims that can be made in any one period of insurance.

Wide Professional indemnity cover as standard

We provide Civil liability cover with extensions for:

- Pollution
- Mitigation costs
- Court attendance costs
- Loss of documents
- Disputed fees
- Criminal prosecution defence costs
- Liability from dishonesty of employees

About this document

This document is a summary of the insurance cover provided by the Professional combined insurance. Therefore it does not contain the full terms and conditions of your insurance. You can find these in the policy document. This summary is for information purposes only and does not form part of your insurance contract. A copy of the full policy wording is available on request.

Features and benefits – Standard cover

Professional indemnity – civil liability

Legal costs, awards and settlements for any claim that relates to a civil liability arising from the conduct of your professional business

Covers claims brought against anyone who is or was a director, partner, member, principal or employee of the firm for work undertaken for your professional business

Professional indemnity – additional covers

Bodily injury: Cover for when someone other than you or your employees suffers injury, illness or death. This does not replace or include Public liability insurance

Breach of confidentiality: Cover for civil liability arising in the conduct of your professional business and that was caused by an unintentional breach of confidentiality

Court attendance costs: Compensation paid to you where court attendance is required of any director, partner, principal or employee in relation to a Professional indemnity claim that is covered by this insurance. We will pay £300 per day or part of day for each person required to attend, subject to a maximum for all Court attendance costs in any one period of insurance of £15,000. This is in addition to the limit of indemnity

Criminal defence costs: Cover for defence costs where you are prosecuted in relation to a matter which could give rise to a claim under this policy. The most we will pay for all criminal prosecution defence costs in any one period of insurance is £250,000 or the limit of indemnity, whichever is the lower. This is part of and not in addition to the limit of indemnity

Defamation: Cover for civil liability arising in the conduct of your professional business and that was caused by unintentional defamation

Dishonesty of employees: Cover for your liability arising from loss sustained by your customers that was caused by a dishonest or fraudulent act or omission by your employees

Formal investigation costs: Defence costs where you are investigated by your professional or regulatory body. The most we will pay for Formal investigation costs cover in any one period of insurance is £25,000

Infringement of copyright: Cover for liability that was caused by your infringement of copyright or registered trademark committed in good faith

Loss of documents: The costs of replacing or restoring documents or information that have been lost or damaged in the conduct of your professional business. An excess of £500 (or the amount shown in your schedule if that is lower) will apply to each and every claim for loss of documents

Mitigation costs: Cover for you where you take steps to minimise or prevent a claims against you

Pollution: Cover for pollution related claims

Unpaid fees: Cover for unpaid fees where your customer refuses to pay and threatens to counter-claim if you pursue them

Features and benefits – Optional covers

Public liability

Cover offered

Legal liability (including claim costs) for accidental injury, damage to material property and nuisance or wrongful arrest for the business activities of permanent employees

For work within Great Britain, Northern Ireland, the Isle of Man and the Channel Islands. Cover extends to temporary visits elsewhere, by persons ordinarily resident in Great Britain where no manual work is involved

Compensation for court attendance

Contingent motor liability

Indemnity to principals

Data protection cover

Defective Premises Act cover

Legal costs and expenses in connection with manslaughter, corporate manslaughter, corporate homicide or culpable homicide defence

Personal liability whilst anywhere in the world temporarily in connection with the business

Legal costs in respect of an alleged breach of statutory duty under Health and Safety, Consumer Protection or Food Safety legislation

Sudden, identifiable and unexpected pollution and contamination

Available cover

Flexibility to select between a £1million and £5million limit of cover

✓

£250 per day for each day that your attendance is required

✓

✓

£1million in any one period of insurance

✓

£1million in any one period of insurance

The limit of cover will be the same as the standard cover

£1million in any one period of insurance

✓

Employer's liability

| Cover offered | Available cover |
|---|--|
| Limit of Indemnity A – all incidents except any arising from terrorism | £10million |
| Limit of Indemnity B – all incidents arising from terrorism | £5million |
| For work within Great Britain, Northern Ireland, the Isle of Man and the Channel Islands. Cover extends to temporary visits elsewhere, by persons ordinarily resident in Great Britain where no manual work is involved | ✓ |
| Compensation for court attendance | £250 per day for each day that your attendance is required |
| Legal costs and expenses in connection with manslaughter, corporate manslaughter, corporate homicide or culpable homicide defence | £1million any one period of insurance |
| Indemnity to principals | ✓ |
| Legal costs arising in respect of an alleged breach of statutory duty under Health and Safety legislation | £1million any one period of insurance |
| Injury to working partners | ✓ |
| Compensation for unsatisfied court judgements | ✓ |

Directors' and officers' liability

| Cover offered | Available cover |
|--|-----------------|
| Legal costs, awards and settlements for any claim or regulatory action brought against any past, present or future director, officer or employee | ✓ |
| Legal costs of representing any director, officer or employee at an official investigation | ✓ |
| Additional limit for non-indemnifiable loss for each insured person | £100,000 |
| Costs for rradar legal to investigate any new circumstance | £25,000 |
| Costs for deprivation of assets | £100,000 |

Contents – all risks

| Cover offered | Available cover |
|---|-----------------------------|
| All risks subject to certain exclusions | ✓ |
| Applies to office and business equipment including portable electronic equipment belonging to, borrowed or leased by you, your partner, principals, directors or employees and used in connection with the business | Maximum sum insured £25,000 |
| Automatic reinstatement of sum insured | ✓ |
| Financial interest cover | ✓ |
| Subrogation waiver cover | ✓ |

Significant or unusual exclusions, conditions and limitations – Professional indemnity section

Professional indemnity cover operates on a claims-made basis. This means that we will only provide cover for claims, or circumstances that may lead to a claim, made against you and notified to us during the period of insurance.

We will not cover any claim, or circumstances that may lead to a claim, that arise from an act, error or omission that occurred before the retroactive date shown on the policy schedule.

As this document is a summary of the insurance provided, the following is not a list of every exclusion, condition or limitation that applies. You can find details of all the exclusions, conditions and limitations in the policy document.

Exclusion, condition or limitation

Asbestos exclusion

Cyber and data protection law exclusion

Dishonest or fraudulent act or omission by a director, partner or principal exclusion

Excludes any claims arising from goods or products you have manufactured, supplied or sold

Excludes any claims or circumstances that may lead to a claim if you were aware of them before the start of the period of insurance

Excludes any employment related claim

Excludes any fines, penalties or punitive damages identified separately by the Court

Excludes claims brought from or in the United States of America or Canada

Excludes claims from parties who have a financial or controlling interest in you or who are covered by this policy

Excludes claims relating to any professional duties that include manufacture, construction or installation

Excludes contractual or other extended liability

Excludes management of financial transactions via the internet, or obscene, blasphemous or pornographic material on the internet

Excludes the excess shown on the policy schedule for each and every claim

Financial services exclusion

Insolvency exclusion

Property damage exclusion (unless it arises from a breach of professional duty)

Terrorist act exclusion

Significant or unusual exclusions, conditions and limitations – additional covers

| Exclusion, condition or limit | Applicable section(s) |
|--|---|
| Fines and penalties exclusion | Public liability, Employers' liability and Professional indemnity |
| Offshore exclusion | Public liability and Employers' liability |
| Liability excluded where compulsory motor insurance is required | Public liability and Employers' liability |
| Foreign manual work exclusion | Public liability and Employers' liability |
| Asbestos liability exclusion | Public liability |
| Liability assumed by agreement or contract condition exclusion | Public liability |
| Aircraft and watercraft exclusion | Public liability |
| Airside exclusion | Public liability |
| Damage to goods supplied or used and completed works exclusion | Public liability |
| Design, advice and treatment exclusion | Public liability |
| Cyber and data exclusion | Public liability |
| Injury to employees exclusion | Public liability |
| Exclusion of pollution and contamination unless caused by a sudden and unforeseen incident at a specific time and location | Public liability |
| Damage to property owned or in your custody or control exclusion | Public liability |
| Costs of recalling, modifying, disposing of or making refunds for goods or materials supplied or used exclusion | Public liability |
| Date recognition exclusion (damage caused by the failure of equipment to correctly recognise the correct date) | Contents all risks |
| Loss or damage due to terrorism exclusion | Contents all risks |
| Mechanical or electrical breakdown exclusion | Contents all risks |
| Sonic bangs exclusion | Contents all risks |
| Theft or attempted theft from an unattended vehicle exclusion | Contents all risks |
| Loss due to unexplained disappearance or inventory shortage exclusion | Contents all risks |
| Wear and tear exclusion | Contents all risks |
| Disease exclusion | Contents all risks |

Significant or unusual exclusions, conditions and limitations – additional covers *continued*

| Exclusion, condition or limit | Applicable section(s) |
|---|-----------------------|
| Electrical plant or apparatus exclusion | Contents all risks |
| Electronic risks exclusion | Contents all risks |
| Fraud and dishonesty exclusion | Contents all risks |
| Illegal activities exclusion | Contents all risks |
| Miscellaneous damage exclusion | Contents all risks |
| More specific insurance exclusion | Contents all risks |
| Aircraft or aerial devices exclusion | Contents all risks |
| Theft exclusion (unless involving entry to or exit from the premises by forcible and violent means) | Contents all risks |
| Cleaning and restoration exclusion | Contents all risks |
| Confiscation or detention exclusion | Contents all risks |
| Arbitration condition | Contents all risks |
| Average condition | Contents all risks |
| Reinstatement condition | Contents all risks |

Policy duration

This is an annually renewable policy.

Applicable law

You and we can choose the law which applies to this policy. We propose that the Law of England and Wales apply. Unless we and you agree otherwise, the Law of England and Wales will apply to this policy.

Making a complaint

If you have a complaint about your policy you should contact the agent or AXA office where it was bought.

If your complaint relates to a claim on your policy please contact the department dealing with your claim.

If we have given you our final response and you are still not satisfied you may be eligible to refer your case to the Financial Ombudsman Service (FOS). If applicable, you will receive details of how to do this at the appropriate stage of the complaints process.

Financial Services Compensation Scheme (FSCS)

We are covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme in the unlikely event we cannot meet our obligations to you. This depends on the type of insurance, size of the business and the circumstances of the claim.

Further information about the compensation arrangements is available from the FSCS (www.fscs.org.uk).

This document is available in other formats.

If you would like a Braille, large print or audio version, please contact your insurance adviser.

www.axa.co.uk