



Spring Safety Alert - Repair Windscreen Chips Early

As we move into spring, changing temperatures, busier roads and shifting weather conditions can turn a small windscreen chip into a costly crack. Acting early to repair chips can help customers save time, money and their carbon impact.

Spring Risks explained

Spring brings several conditions that increase stress on windscreens and make chip damage more likely to worsen.

Temperature Changes:

Mild days and cool nights cause rapid expansion and contraction in glass. This makes any existing chips more likely to spread into cracks.

Road Conditions:

Winter potholes remain long after the season ends. Sudden jolts can worsen existing chips.

Spring Showers and Road Debris:

Rain washes grit and stones onto the road. Vehicles ahead can flick this up, creating new chips or aggravating existing ones.

Sun-Related Stress:

Strong spring sunshine heats the windscreen unevenly, especially if the dashboard beneath is cool. This can increase stress on damaged areas and cause cracks to form.

More Vehicles on the Road :

Spring sees more traffic – increased travel, and roadworks resuming – all of which raise the likelihood of windscreen damage.



Why acting early matters

Repairing chips early prevents costly replacements and vehicle downtime. Through our partnership with Autoglass®, fleets can stay moving and businesses running.

[BOOK YOUR REPAIR OR REPLACEMENT TODAY](#)

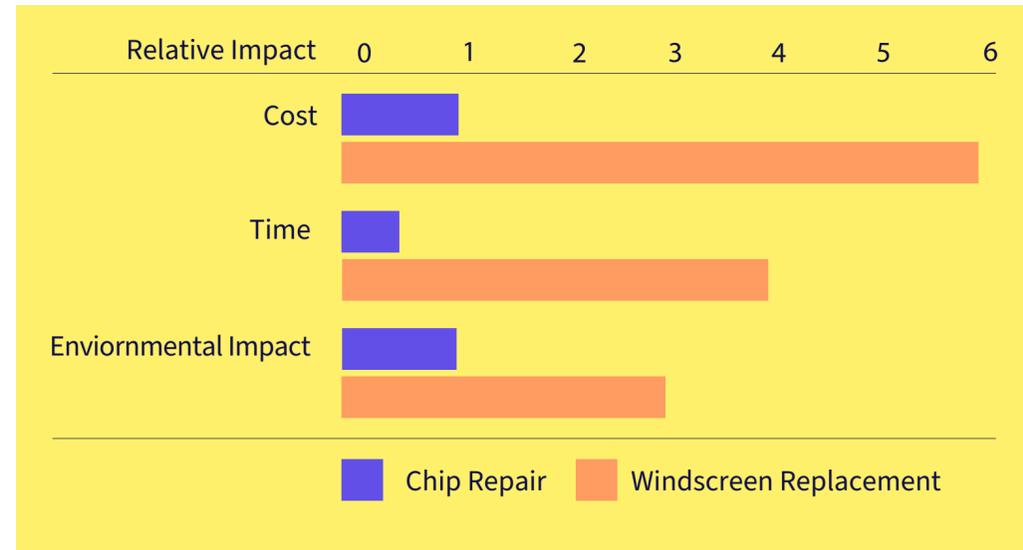
Key Benefits of Repair-First:

- Up to 6x cheaper than replacement
- Avoids ADAS recalibration (required for many replacements)
- Up to two-thirds less carbon emissions than replacement

Action for brokers:

- Promote repair-first messaging to customers.
- Encourage early reporting of chips, especially in fleet vehicles.
- Share details of our Fleet Glass Checks (now open to smaller fleets).
- Educate customers about Autoglass® and their repair - first credentials.

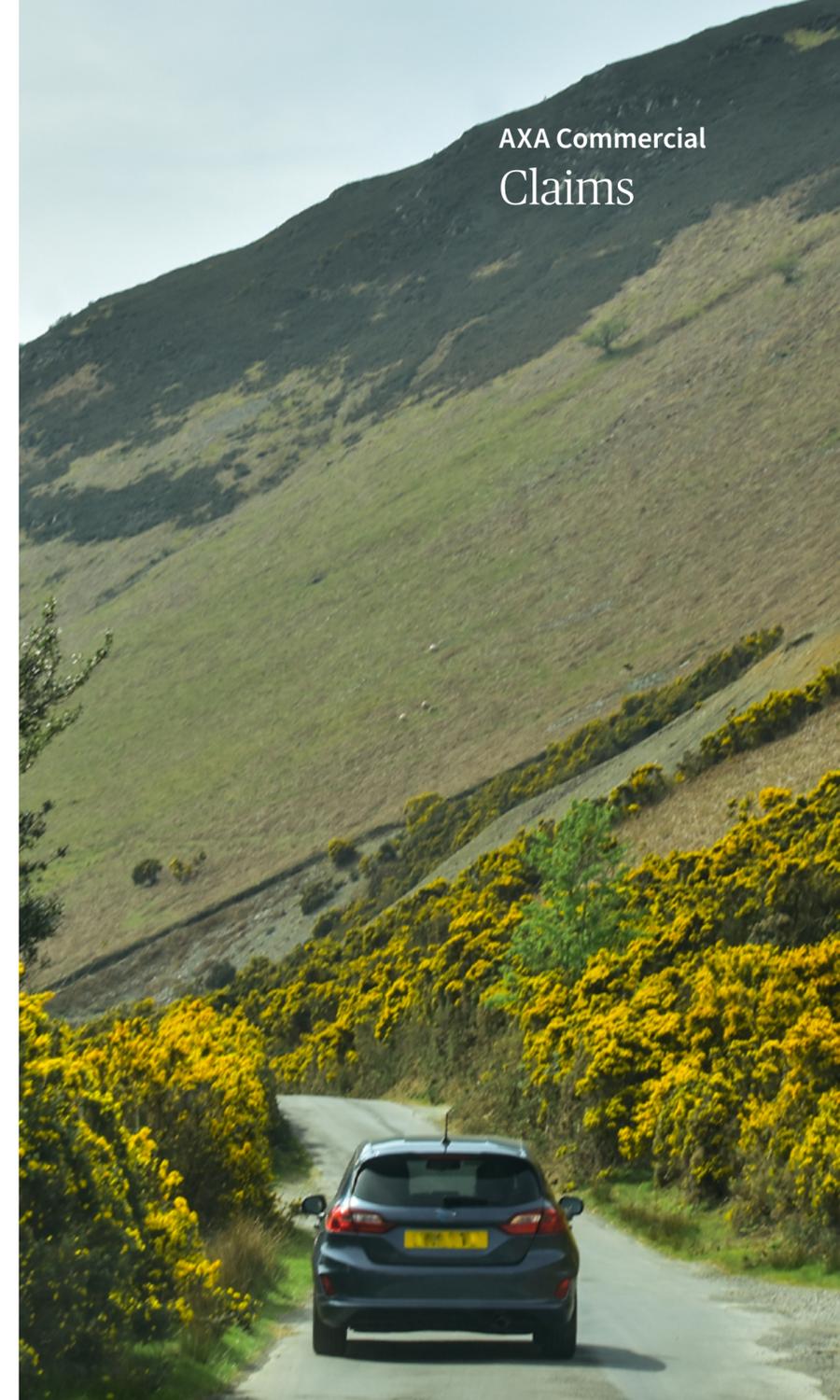
Repair vs Replacement: Cost, Time and Environmental Impact



Repair vs Replacement: The Business Case

Factor	Chip Repair	Windscreen Replacement	Business Impact
Duration	30 mins	2-4 hrs (up to 48 hrs with ADAS)	Faster repair = less downtime
Lead Time	Same-day/next-day	1-3 days	Delays disrupt business
ADAS Recalibration	No	Yes	Adds complexity and cost
Customer Disruption	Minimal	Moderate/high	Repair at location; replacement may need workshop
Cost	Low	Higher	Repair-first reduces direct and indirect costs
Environmental Impact	Low emissions	Higher emissions and waste	Helps the environment & supports customer ESG goals

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