



Vantage Fleet

September 2020

Why choose AXA's Vantage Fleet policy?

AXA's Vantage Fleet policy is suitable for UK based partnerships or companies catering for 20-150 vehicles under one policy.

The flexible features of the policy include:

- Cover options for each of your vehicles of:
 - Comprehensive
 - Third Party, Fire and Theft
 - Third Party Only.
- Vehicle types:
 - Goods carrying vehicles up to 44 tonne gross vehicle weight
 - Business cars for social, domestic and pleasure and business use
 - The ability to extend to include agricultural vehicles, special type vehicles and trailers.

Someone to help you when you need it

As accidents and incidents don't only happen between 9am and 5pm we provide a free 24 hour helpline to ensure there's someone to help you when you need it most.

Spreading your cost

You can take up the option to pay your annual premium by monthly direct debit – helping you to manage your cash flow. There may be a charge associated with this. Please speak to your Insurance Advisor for details.

Accident recovery

If your vehicle is immobilised following an accident we will pay to recover the vehicle to the nearest AXA Insurance approved Repairer. If the accident occurred in the UK, for qualifying vehicle types there are also additional benefits such as the cost of transporting your vehicle and passengers back to the home garage address or intended destination. You can also use this service following electrical or mechanical breakdown at your request (this is a referral service only and you will be responsible for the payment directly to the recovery operator).

Uninsured loss recovery

This is an automatic extension in cover which we have arranged with a specialist company. The cover will pay your legal fees should you need to take legal action to recover costs and damages not covered under the policy.

Continental cover

The level of policy cover you select will be automatically provided whilst any vehicle covered under the policy is being used in any EU Member country, Iceland, Norway, Switzerland, Monaco, Lichtenstein and San Marino.

About this document

This document provides details of the key features of the cover and any significant conditions, limitations and exclusions. It does not contain the full terms and conditions of your insurance. You can find the full terms and conditions of the product in the policy document. This document is provided to you for information purposes only and does not form part of your insurance contract. A copy of the full policy wording is available on request.

Vantage Fleet summary of cover

The following sections apply to Comprehensive, Third Party Fire and Theft and Third Party Only cover options

Section 1 – Legal liability to others

Cover offered	Standard cover
Cover for:	
<ul style="list-style-type: none"> death and bodily injury damage to property following an accident involving a vehicle covered by the policy	Unlimited Up to: <ul style="list-style-type: none"> £20,000,000 in respect of private cars £10,000,000 for vehicles other than private cars £5,000,000 costs and expenses £2,000,000 in respect of Hazardous Goods for any one claim or any one event
Emergency treatment cover	✓
Manslaughter defence costs	Up to £5,000,000 for any one event or during any one period of insurance
Terrorism	Up to £5,000,000 for costs and expenses from one event for any vehicle shown in the schedule

Section 3 – Indemnity to principals

Cover offered	Standard cover
Liability for which you are responsible under an agreement with a principal	✓ Within the limits specified in Section 1

Section 4 – Unauthorised movement

Cover offered	Standard cover
Legal liability arising out of moving a vehicle which does not belong to you for the access or parking of an insured vehicle	✓ Within the limits specified in Section 1

Section 5 – Contingent liability

Cover offered	Standard cover
Cover for any vehicles not belonging to you used in connection with your business and driven by your employees	✓ Within the limits specified in Section 1

Vantage Fleet summary of cover *continued*

Section 6 – Cross liabilities

Cover offered	Standard cover
If there is more than one named policyholder, we will insure each as if separately insured	✓ Within the limits specified in Section 1

Section 7 – Trailers and mechanically disabled vehicles

Cover offered	Standard cover
Trailers	✓
Liability cover for attached mechanically disabled vehicles	✓ Within the limits specified in Section 1

Section 11 – Service or repair

Cover offered	Standard cover
Cover whilst your vehicle is being serviced or repaired by a motor trader	✓

Section 13 – Geographical limits and European travel

Cover offered	Standard cover
Cover for any vehicle insured by the policy whilst being used in any European Union Member country, Iceland, Norway, Switzerland, Monaco, Lichtenstein or San Marino	✓

Section 14 – Vehicle breakdown and Accident recovery

Cover offered	Standard cover
Referral to a vehicle recovery specialist following mechanical or electrical failure	This is a referral service only – you are responsible for the payment directly to the recovery operator although we will tell you in advance of the level of charges
The cost of transporting your vehicle and your passengers to your home, your intended destination or a suitable repairer if your vehicle is immobilised following a motor accident in the UK	✓

Section 15 – Uninsured loss recovery

Cover offered	Standard cover
Uninsured loss recovery and defence costs	Up to £100,000 for all claims arising out of one event

The following sections only apply if you have Comprehensive or Third Party Fire and Theft cover options

Note – if you have Third Party Fire and Theft cover, these sections and condition only apply in respect of loss or damage caused directly by fire, self-ignition, lightning, explosion, theft or attempted theft

Section 2 – Loss of or damage to your vehicle

Cover offered	Standard cover
Cover for loss or damage to your vehicle	Up to the market value of your vehicle including attached accessories and spare parts
Audio visual communication and guidance equipment integral to your vehicle at manufacture	✓
Audio visual communication and guidance equipment permanently fitted to your vehicle but not at the time of manufacture	Up to £2,500 any one claim
Cover for replacement locks and alarm in the event of keys being lost or stolen	✓
New car replacement for private cars in the first year of registration or commercial vehicles up to 7.5 tonnes in the first six months of registration when lost by theft or damaged beyond economic repair	New vehicle of the same make and model or market value of the vehicle if the same make and model is not available
Recovery and delivery of your vehicle following an accident covered by the policy	✓
Electric vehicles	✓
Personalised registration plates	✓
Leased vehicles	✓
Misfuelling	✓
Car seats	✓

The following sections only apply if you have the Comprehensive cover option

Section 8 – Personal accident

Cover offered	Standard cover
Cover for your driver for injury resulting in death, total and permanent loss of sight or total loss of limbs above wrist or ankle within three months of the insured accident	£5,000 for any one incident or during any one period of insurance

Section 9 – Medical expenses

Cover offered	Standard cover
Cover for medical expenses for you or your drivers following an incident involving your vehicle	Up to £1,000 per person injured

Section 10 – Personal effects

Cover offered	Standard cover
Cover for loss or damage to personal belongings in or on your vehicle.	Up to £250 any one claim

Vantage Fleet summary of cover *continued*

Excesses	Comprehensive	Third Party Fire and Theft	Third Party Only
Accidental damage, fire and theft or attempted theft excess (excluding windscreen) £100 – £1000	✓	✓	X
Additional driver excesses due to convictions £250 – £2000	✓	X	X
Additional young and inexperienced drivers	✓	✓	X
Under 21years old £250			
21 – 24 years old £150			
At least 25 years old			
Provisional licence £150			
Full licence under a year £150			
EU licence but resident in			
UK for under a year £150			
Non UK licence £150			
Broken glass or windscreen £75 – £1000	✓	X	X

Significant conditions, limitations and exclusions

Conditions, limitations and exclusions	Applicable section(s)
You must tell us about any changes that may affect our assessment of the risk	All
You must disclose all information relevant to this insurance and not make any statement which is incorrect	All
Airside exclusion	Legal liability to others
Excludes use in any rally, competition, motor trial or on a race track for the purposes of racing or time trials	All
Tool of trade exclusion unless required by Road Traffic Acts	All
Electrical, electronic, computer failures or mechanical breakdown exclusion	All
Reinstatement or replacing data on audio visual communication and guidance equipment exclusion	Loss of or damage to your vehicle
We will not pay for losses as the result of theft of or from your vehicle if the entry or ignition device is left in or on the vehicle	Loss of or damage to your vehicle
We will only pay up to £100 towards the cost of replacement windows or windscreens if the work is not carried out by an authorised service provider	Windscreen and window replacement
We will not cover your trailer if it is attached to any vehicle other than a vehicle insured under the policy	Trailers and mechanically disabled vehicles
Loss of or damage to property in or on any trailer or mechanically propelled vehicles is excluded	Trailers and mechanically disabled vehicles
Theft of property carried in an unlocked vehicle	Personal effects
Excludes theft of any property in an open topped vehicle unless in a locked boot or glove compartment	Personal effects
Pollution and contamination exclusion	Legal liability to others

Policy duration

This is an annually renewable policy.

Your statutory cancellation rights

You may cancel this policy during the 14 days from receipt of the policy documents (new business) or the renewal date (the Cancellation period) by writing to us at the following address during the cancellation period:



There is no refund of premium in the event of a total loss claim. However, in all other cases, we will keep an amount of premium in proportion to the time you have been on cover and refund the balance to you.

If there is a total loss of a vehicle and you are paying by instalments, you will either have to continue with the instalment payments until the premium is paid in full, or we may, at our discretion, deduct the remaining instalments you owe from any claim payment made.

Your cancellation rights outside the statutory period

You may cancel this policy at any time by giving prior written notice to the opposite address.

As long as you have not incurred any eligible claims we will keep an amount of premium in proportion to the time you have been on cover and refund the rest to you.

If you are paying by instalments your instalments will cease and if you incur eligible claims you will either have to continue with your instalments until the premium is paid or we may, at our discretion, deduct the outstanding instalments due from any claim made.

Our rights to cancel

Other than when our Fraud Condition applies we reserve the right to cancel the policy by providing 7 days prior written notice by recorded delivery to your last known address. Any premium refund will be calculated in accordance with the above. If you are

based in Northern Ireland a copy of the letter will be sent to the Department of Environment for Northern Ireland. Cancellation of this policy will not affect any claims or rights you or we may have before the date of cancellation.

Law applicable

You and we can choose the law which applies to this policy. We propose that the Law of England and Wales apply. Unless we and you agree otherwise, the Law of England and Wales will apply to this policy.

Making a complaint

If you have a complaint about your policy you should contact the agent or AXA office where it was bought.

If your complaint relates to a claim on your policy please contact the department dealing with your claim.

If we have given you our final response and you are still not satisfied you may be eligible to refer your case to the Financial Ombudsman Service (FOS). If applicable, you will receive details of how to do this at the appropriate stage of the complaints process.

Financial Services Compensation Scheme (FSCS)

We are covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme in the unlikely event we cannot meet our obligations to you. This depends on the type of insurance, size of the business and the circumstances of the claim.

Further information about the compensation scheme arrangements is available from the FSCS (www.fscs.org.uk).

Policy administration fees condition

We may charge you an administration fee if we:

- make any changes to your policy on your behalf
- agree to cancel your policy, or
- are requested to print and re-send your policy documents to you.

We will not make a charge without informing you.

This document is available in other formats.

If you would like a Braille, large print or audio version, please contact your insurance adviser.

www.axa.co.uk

