

# Theft by employees section

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Your schedule will show if this section is covered.

# **Meanings of defined terms**

These meanings apply within **your** Theft by employees section. If a word or phrase has a defined meaning it will be highlighted in bold blue print and will have the same meaning wherever it is used in this section. The meaning of defined terms that apply throughout **your policy**, and not just this section, can be found on page 5 of the General introduction section of **your policy**.

# Employee(s)

- Person excluding directors who is working for you in connection with the business under a contract of service or apprenticeship with you and remunerated wholly or mainly by salary or wages
- 2 Person while working under **your** control in connection with the **business** who is
  - a under a work experience or training scheme
  - b working exclusively for you and for no other party under a contract for services as a consultant having previously been employed by you
- **3** Director of **yours** if that person
  - **a** is also employed by **you** under a contract of service

#### and

**b** controls no more than 5% of the issued share capital of **your** company or of any subsidiary of **your** company.

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# **Dishonesty**

Any act of fraud or dishonesty to obtain improper financial benefit (other than commission and other emoluments including salary increase and promotions).

#### Loss

Direct loss of money or property belonging to **you** or for which **you** are legally responsible.

## **Previous insurance**

Insurance policy or bond held in force by **you** immediately prior to this insurance covering the same loss.

# What is covered

We will cover you for

- 1 loss as a direct result of any act of dishonesty committed by an employee(s) described or named in your schedule during the period of insurance in connection with the business provided that
  - a any **loss** is discovered no later than 24 months after the termination of
    - i the employment of the employee(s) identified in such loss
    - ii the insurance in respect of the employee(s) identified in such loss

whichever occurs first and if more than one **employee** is involved in a **loss** the discovery period begins with the initial termination

- b the act of dishonesty is committed within the policy territories
- 2 the cost of any special professional audit to substantiate the amount of loss provided that those costs are incurred with our prior written consent.

## **Previous insurance cover**

**We** will cover **you** for any **loss** not recoverable solely because the period allowed for discovery has expired under the **previous insurance**, as long as the **loss** is discovered during the **period of insurance** 

#### provided that

- 1 the previous insurance had been continuously in force from the time of the loss until the start of this section
- 2 the loss would have been covered by this section had it been in force at the time of the loss
- 3 our liability shall not exceed whichever is the lesser of
  - a the amount recoverable under the previous insurance in force at the time of the loss or
  - **b** the limit of indemnity under this section.

**Our** total liability for any one claim continuing through both the term of the **previous insurance** and the continuation of this insurance will not exceed the limit of indemnity applicable under this section.

## Reinstatement of electronic data cover

**We** will cover **you** for the reasonable cost of rewriting or amending the software programs or systems where rewriting or amending is necessary to correct the programs or amend the security codes following the fraudulent use of the computer hardware, software programs or systems and which was the subject of a claim under this section.

## **Limit of indemnity**

- Our liability including auditors fees shall not exceed the limit of indemnity shown in your schedule
  - a for any employee(s)
  - b for all claims under this section during any one period of insurance
- 2 We agree, upon notification of a claim, to reinstate the limit of indemnity by any sum or sums paid or payable under this section provided that
  - a the reinstated sum only applies to employee(s) who are not the subject of such claim
  - b the reinstated sum only applies to acts of dishonesty committed after the date of the claim notification

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- c you agree to pay an appropriate additional premium calculated on the reinstated amount
- 3 Our maximum liability in respect of any one loss will be the limit of indemnity shown in your schedule applicable at the date when the dishonesty of the employee(s) is first discovered, no matter how many periods of insurance are involved.
  - Our liability will not be cumulative from **period** of insurance to period of insurance.
- 4 If this policy replaces any previous insurance, the losses forming part of any claim will be apportioned to the appropriate insurer so that the earliest loss sustained is paid first. Losses will then be settled in date order until the limit applicable to the claim is reached.

# What is not covered

#### **Excess**

The **excess** will apply to each and every **loss**, whether involving one or more **employee(s)**.

# Loss of profits exclusion

**We** will not cover loss of interest, loss of profits or any indirect loss resulting from any acts of **dishonesty**.

# **Malicious damage exclusion**

**We** will not cover any loss arising from malicious damage including computer viruses, worms, trojan horses and the like.

# **Prior dishonesty exclusion**

We will not cover any loss arising from any act or acts of dishonesty committed by an employee(s) who you have continued to employ after discovering a prior act of dishonesty committed by the same employee(s).

# **Unidentified loss exclusion**

We will not cover **loss** arising from any act of **dishonesty** committed by any **employee(s)** who **you** are unable to identify by name.

# **Section conditions**

These conditions of cover apply only to this section. If **you** do not comply with a condition **you** may not receive a payment for a claim.

If **you** are unsure about any of these conditions or whether **you** need to notify **us** about any matter, please contact **us**.

## **Discovery condition**

- Whether or not you intend to make a claim, you must give us notice in writing within 14 days of
  - a discovering any act of dishonesty committed by any employee(s)
  - b reasonable cause for suspicion of dishonesty committed by any employee(s) that you become aware of, or any representative that is entrusted with audit or supervisory responsibility becomes aware of
- 2 On discovering any act of dishonesty or circumstances which could give rise to a claim under this section, you must take all steps to prevent loss or further loss as quickly as possible.

If **you** do not comply with this condition **you** will not be covered and **we** will not make any payment in respect of a claim.

## Minimum standards of control condition

Unless **we** agree in writing to any alteration, the following minimum standard of control for the check and supervision of **employee(s)** must be maintained in force and adhered to by **you.** 

# 1 Audit control

**Your** accounts must be independently audited every twelve months by external auditors and any recommendations on internal controls implemented.

## 2 Banking control

a You must operate a system of dual control and independent validation for all payments from bank accounts, including the drawing and signing of cheques and the use of electronic funds transfers

- **You** must operate a system of dual control over the opening of new bank accounts or amending approved signatory details
- c Bank statements must be reconciled at least monthly independently of employee(s) permitted to receive or make payments, draw or sign cheques, or transfer funds electronically.

## 3 Cash control

Cash in hand and petty cash must be checked independently of **employee(s)** responsible for receiving or holding the cash, at least monthly.

# 4 Computer systems control

- a All computer systems users must have a unique password in order to access, update or amend your computer systems and programmes
- b All amendments to computer system programmes and authorisation levels must be approved independently of the persons making the amendment
- c All passwords must be withdrawn when employee(s) leave.

# **5** Contracts control

- a You must ensure that no single employee can control the process of appointing suppliers and / or awarding contracts from commencement to completion, without referral to others
- b Responsibility for the ordering of stock and materials, the recording of receipt of and the authorising of payment for them, must be performed by different employee(s) acting independently.

## **6** References control

You must have a process in place designed to confirm that all employee(s) who will have responsibility for money, goods, accounts or computer programming have satisfactory references and are suitable for the position to be held including

a references from the previous employer for new employee(s)

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b character references where **employee(s)** have not been in continuous full time employment for the previous 2 years.

# 7 Salaries and wages control

Wages/salaries must be independently checked against personnel records for fictitious names or any unusual or excessive payments.

# 8 Statements of account control

- a Statements of account for all sums due must be issued at least monthly and direct to customers independently of employee(s) receiving payments
- b Management actions must be taken at least monthly to examine sales receipts and outstanding customer accounts and any variances against budget or expected income investigated.

## 9 Stock controls

Stock is to be independently and physically checked at least once every twelve months by **employee(s)** not responsible for daily stock handling or ordering and accounted for against stock records.

If **you** do not comply with this condition **you** will not be covered and **we** will not make any payment in respect of a claim.

# **Premium adjustment condition**

If any part of the premium has been calculated on estimates **you** must, at **our** request, tell **us** the actual figures on the expiry of the **period of insurance** so that the final premium can be calculated using the agreed rates. If the adjusted premium is less than the estimated premium **we** will not return more than 10% of the original premium.

## **Recoveries condition**

- All monies which, but for the dishonesty of the employee(s), would become payable to them by you and any monies recovered from the employee(s) by you will be deducted from the loss
- 2 Any recoveries obtained by **you** will be applied in the following order
  - a in reduction of the loss suffered by you which would have been covered by this section, but for the application of the limit of indemnity
  - **b** in reduction of the **loss** suffered by **us**
  - **c** in reduction of the **loss** suffered by **you** for the amount excluded.

## **Reimbursement condition**

**You** must give all information and assistance to enable **us** to take legal action to obtain reimbursement of any monies which **we** have paid or have become liable to pay under this section.

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