Summary of cover



Mini Fleet

April 2021

Why choose AXA's Mini Fleet policy?

AXA's Mini Fleet policy is suitable for UK based sole traders, partnerships or companies and caters for 3-15 vehicles under one policy (and up to 20 vehicles for mid-term adjustments and renewal).

The flexible features of the policy include:

- Cover options for each of your vehicles of:
 - Comprehensive
 - Third Party, Fire and Theft
 - Third Party Only.
- Vehicle types:
 - Goods carrying vehicles up to 44 tonne gross vehicle weight
 - Business cars for social, domestic and pleasure and business use
 - The ability to extend to include agricultural vehicles, special type vehicles and trailers.

Someone to help you when you need it

As accidents and incidents don't only happen between 9am and 5pm we provide a free 24 hour helpline to ensure there's someone to help you when you need it most.

Spreading your cost

You can take up the option to pay your annual premium by monthly direct debit – helping you to manage your cash flow. There may be a charge associated with this. Please speak to your Insurance Advisor for details.

Accident recovery

If your vehicle is immobilised following an accident we will pay to recover the vehicle to the nearest AXA Insurance approved Repairer. If the accident occurred in the UK, for qualifying vehicle types there are also additional benefits such as the cost of transporting your vehicle and passengers back to the home garage address or intended destination. You can also use this service following electrical or mechanical breakdown at your request (this is a referral service only and you will be responsible for the payment directly to the recovery operator).

Uninsured loss recovery

This is an automatic extension in cover which we have arranged with a specialist company. The cover will pay your legal fees should you need to take legal action to recover costs and damages not covered under the policy.

Continental cover

The level of policy cover you select will be automatically provided whilst any vehicle covered under the policy is being used in any EU Member country, Iceland, Norway, Switzerland, Monaco, Lichtenstein and San Marino.

About this document

This document provides details of the key features of the cover and any significant conditions, limitations and exclusions. It does not contain the full terms and conditions of your insurance. You can find the full terms and conditions of the product in the policy document. This document is provided to you for information purposes only and does not form part of your insurance contract. A copy of the full policy wording is available on request.

Mini Fleet summary of cover

The following sections apply to Comprehensive, Third Party Fire and Theft and Third Party Only cover options

Section 1 – Legal liability to others

| Cover offered | Standard cover |
|--|---|
| Cover for : | |
| death and bodily injury | Unlimited |
| damage to property | Up to: |
| following an accident involving a vehicle covered by | • £20,000,000 in respect of private cars |
| the policy | • £10,000,000 for vehicles other than private cars |
| | • £5,000,000 costs and expenses |
| | • £2,000,000 in respect of Hazardous Goods |
| | for any one claim or any one event |
| Emergency treatment cover | 1 |
| uslaughter defence costs Up to £5,000,000 for any one event or during any period of insurance | |
| Terrorism | Up to £5,000,000 for cost and expenses from one event for any vehicle shown in the schedule |
| Section 3 – Indemnity to principals Cover offered | Standard cover |
| Liability for which you are responsible under an agreement with a principal | \checkmark Within the limits specified in Section 1 |
| Section 4 – Unauthorised movement | |
| Cover offered | Standard cover |
| Legal liability arising out of moving a vehicle which does not belong to you for the access or parking of an insured vehicle | ✓ Within the limits specified in Section 1 |
| | |
| Section 5 – Contingent liability | |
| Section 5 – Contingent liability Cover offered | Standard cover |

Section 6 - Cross liabilities Cover offered Standard cover If there is more than one named policyholder, ✓ Within the limits specified in Section 1 we will insure each as if separately insured Section 7 – Trailers and mechanically disabled vehicles Cover offered Standard cover Trailers ✓ Within the limits specified in Section 1 Liability cover for attached mechanically ✓ Within the limits specified in Section 1 disabled vehicles Section 11 - Service or repair Cover offered Standard cover Cover whilst your vehicle is being serviced or repaired 1 by a motor trader Section 13 – Geographical limits and European travel Cover offered Standard cover Cover for any vehicle insured by the policy whilst 1 being used in any European Union Member country, Iceland, Norway, Switzerland, Monaco, Lichtenstein or San Marino Section 14 – Vehicle breakdown and Accident recovery **Cover offered** Standard cover Referral to a vehicle recovery specialist following

The cost of transporting your vehicle and your passengers to your home, your intended destination or a suitable repairer if your vehicle is immobilised following a motor accident in the UK

This is a referral service only - you are responsible for the payment directly to the recovery operator although we will tell you in advance of the level of charges

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Section 15 - Uninsured loss recovery

mechanical or electrical failure

| Cover offered | Standard cover |
|---|--|
| Uninsured loss recovery and defence costs | Up to £100,000 for all claims arising out of one event |

The following sections only apply if you have Comprehensive or Third Party Fire and Theft cover options

Note – if you have Third Party Fire and Theft cover, these sections and condition only apply in respect of loss or damage caused directly by fire, self-ignition, lightning, explosion, theft or attempted theft

| Cover offered | Standard cover |
|--|--|
| Cover for loss or damage to your vehicle | Up to the market value of your vehicle including attached accessories and spare parts. The maximum amount we will pay under this section is £1,000,000 for any one claim or number of claims arising out of one event. |
| Audio visual communication and guidance equipment integral to your vehicle at manufacture | \checkmark |
| Audio visual communication and guidance equipment permanently fitted to your vehicle but not at the time of manufacture | Up to £1,000 any one claim |
| Cover for replacement locks and alarm in the event of keys being lost or stolen | ✓ ✓ |
| New car replacement for private cars in the first year of registration or commercial vehicles up to 3.5 tonnes in the first six months of registration when lost by theft or damaged beyond economic repair | New vehicle of the same make and model or market value of the vehicle if the same make and model is not available |
| Recovery and delivery of your vehicle following an accident covered by the policy | \checkmark |
| Loss or damage to your vehicle caused by an inappropriate type or grade of fuel being used | \checkmark |
| Electric vehicles | \checkmark |
| Personalised registration plates | \checkmark |
| Car seats | $\overline{\checkmark}$ |

The following sections only apply if you have the Comprehensive cover option

| Section 8 – Personal accident | |
|--|--------|
| Cover offered | Standa |
| Cover for your driver for injury resulting in death, | £2,500 |

total and permanent loss of sight or total loss of limbs above wrist or ankle within three months of the insured accident

Standard cover

 $\pm 2{,}500$ for any one incident or during any one period of insurance

Section 9 – Medical expenses

| Section 9 - Medical expenses | | |
|--|--------------------------|--|
| Cover offered | Standard cover | |
| Cover for medical expenses for you or your drivers following an incident involving your vehicle | | |
| Section 10 – Personal effects | | |
| Cover offered | Standard cover | |
| Cover for loss or damage to personal belongings in or | Up to £250 any one claim | |

| Excesses | | Comprehensive | Third Party Fire and Theft | Third Party Only |
|---|------------------|---------------|-------------------------------|------------------|
| Accidental damage, fire and attempted theft excess (excl windscreen) £100 – £1000 | | <i>✓</i> | J | X |
| Additional driver excesses de convictions £250 – £2000 | ue to | ✓ | Х | Х |
| Additional young and inexpe | erienced drivers | 1 | 1 | Х |
| Under 21 years old | £250 | | | |
| 21 – 24 years old | £150 | | | |
| At least 25 years old | | | | |
| Provisional licence | £150 | | | |
| Full licence under a year | £150 | | | |
| EU licence but resident in UK for under a year | £150 | | | |
| Non UK licence | £150 | | | |
| Broken glass or windscreen £75 – £1000 | | 1 | Х | Х |

Significant conditions, limitations and exclusions

| Conditions, limitations and exclusions | |
|---|------|
| You must tell us about any changes that may affect our assessment of the risk | |
| You must disclose all information relevant to this nsurance and not make any statement which s incorrect | |
| Airside exclusion | |
| Excludes use in any rally, competition, motor trial c on a race track for the purposes of racing or time tri | |
| Fool of trade exclusion unless required by Road Traffic Acts | |
| Electrical, electronic, computer failures or mechanical breakdown exclusion | |
| Reinstatement or replacing data on audio visual communication and guidance equipment exclusio | n |
| We will not pay for losses as the result of theft of or from your vehicle if the entry or ignition device is le n or on the vehicle | ft |
| We will only pay up to £100 towards the cost of replacement windows or windscreens if the wor not carried out by an authorised service provider | k is |
| We will not cover your trailer if it is attached to any vehicle other than a vehicle insured under the polic | су |
| Loss of or damage to property in or on any trailer of mechanically propelled vehicles is excluded | |
| Excludes theft of property carried in an unlocked vehicle | |
| Excludes theft of any property in an open topped vehicle unless in a locked boot or glove compartme | ent |

Pollution and contamination exclusion

| Арр | licable section(s) |
|-------|---|
| All | |
| All | |
| Lega | al liability to others |
| All | |
| All | |
| All | |
| Loss | s of or damage to your vehicle |
| Loss | s of or damage to your vehicle |
| Win | dscreen and window replacement |
| Trail | lers and mechanically disabled vehicles |
| Trail | lers and mechanically disabled vehicles |
| Pers | sonal effects |
| Pers | sonal effects |

Policy duration

This is an annually renewable policy.

Your cancellation rights

You may cancel this policy at any time by giving prior written notice.

As long as you have not incurred any eligible claims we will keep an amount of premium in proportion to the time you have been on cover and refund the rest to you.

If you are paying by instalments your instalments will cease and if you incur eligible claims you will either have to continue with your instalments until the premium is paid or we may, at our discretion, deduct the outstanding instalments due from any claim made.

Our rights to cancel

Other than when our Fraud Condition applies we reserve the right to cancel the policy by providing 7 days prior written notice by recorded delivery to your last known address. Any premium refund will be calculated in accordance with the above. If you are based in Northern Ireland a copy of the letter will be sent to the Department of Environment for Northern Ireland. Cancellation of this policy will not affect any claims or rights you or we may have before the date of cancellation.

Law applicable

You and we can choose the law which applies to this policy. We propose that the Law of England and Wales apply. Unless we and you agree otherwise, the Law of England and Wales will apply to this policy.

Making a complaint

If you have a complaint about your policy you should contact the agent or AXA office where it was bought.

If your complaint relates to a claim on your policy please contact the department dealing with your claim.

If we have given you our final response and you are still not satisfied you may be eligible to refer your case to the Financial Ombudsman Service (FOS). If applicable, you will receive details of how to do this at the appropriate stage of the complaints process.

Financial Services Compensation Scheme (FSCS)

We are covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme in the unlikely event we cannot meet our obligations to you. This depends on the type of insurance, size of the business and the circumstances of the claim.

Further information about the compensation scheme arrangements is available from the FSCS (www.fscs.org.uk).

Policy administration fees condition

We may charge you an administration fee if we:

- make any changes to your policy on your behalf
- agree to cancel your policy, or
- are requested to print and re-send your policy documents to you.

We will not make a charge without informing you.

This document is available in other formats.

If you would like a Braille, large print or audio version, please contact your insurance adviser.

www.axa.co.uk



