

Public liability (building and allied trades) section

Contents of this section Meanings of defined terms 1 What is covered 3 What is not covered 8 Section conditions 10

Your schedule will show if this section is covered.

Meanings of defined terms

These meanings apply within your Public liability (building and allied trades) section. If a word or phrase has a defined meaning it will be highlighted in bold blue print and will have the same meaning wherever it is used in this section. The meaning of defined terms that apply throughout your policy, and not just this section, can be found on page 5 of the General introduction section of your policy.

Asbestos

Asbestos in any form, asbestos fibres or particles or derivatives of asbestos or any material containing asbestos.

Bodily injury

Death, bodily injury, illness or disease.

Claim costs

Costs and expenses

- of any claimant which you become legally liable to pay
- 2 incurred, with our prior written consent, to investigate or defend a claim against you including solicitors fees at
 - a any coroner's inquest or fatal accident inquiry
 - **b** summary court proceedings.

Clean up costs

Costs and expenses of remediation of environmental damage or environmental harm.

Computer system

Any computer, hardware, software, communications system, electronic device (including, but not limited to, smart phone, laptop, tablet or wearable device), server, cloud or microcontroller including any similar system or any configuration of the aforementioned and including any associated input, output, data storage device, networking equipment or back up facility.

Contractual liability

Legal liability assumed by **you** under the express or intended terms of any contract or agreement that restrict **your** right of recovery, or increase **your** liability at law beyond that applicable in the absence of those terms.

Cyber act

An unauthorised, malicious or criminal act or series of related unauthorised, malicious or criminal acts, regardless of time and place, or the threat or hoax thereof involving access to, processing of, use of or operation of any computer system.

Cyber incident

- Any error or omission or series of related errors or omissions involving access to, processing of, use of or operation of any computer system
- 2 Any partial or total unavailability or failure or series of related partial or total unavailability or failures to access, process, use or operate any computer system.

Data

Information, facts, concepts, code or any other information of any kind that is recorded or transmitted in a form to be used, accessed, processed, transmitted or stored by a **computer system**.

Employed person

- 1 Anyone under a contract of service or apprenticeship with **you**
- 2 Anyone who is
 - a employed by you or on your behalf on a labour only basis
 - **b** self employed
 - c hired to you or borrowed by you from another employer
 - **d** a voluntary helper or taking part in a work experience or training scheme

and under your control or supervision.

Enforcing authority

Any government or statutory authority implementing or enforcing environmental protection legislation in the **policy territories**.

Event

Claim or series of claims against **you** as a result of or attributable to a single source or the same original, repeated or continuing cause.

Hot work

Any work that requires, uses or produces open flames or any other sources of heat or sparks that could ignite flammable or combustible materials.

Manslaughter costs

Costs and expenses of legal representation in connection with any criminal inquiry into or court proceedings brought for manslaughter, corporate manslaughter, corporate homicide or culpable homicide.

Nuisance or trespass

Nuisance, trespass to land or trespass to goods, or interference with any easement.

Offshore

On or working from or travelling by sea or air to, from or between an offshore rig, platform or similar offshore installation.

Personal injury

Personal injury or infringement of a person's legal right other than

- 1 bodily injury
- a right arising from title to or an interest in property.

Pollutants

Any solid liquid or gaseous pollutant, contaminant or irritant substance or any biological agent that is a danger to human health.

Principal

Employer who has engaged **you** to act on their behalf, under a contract for the performance of work by **you**, in connection with the **business**.

Property damage

Loss of or damage to property that **you** do not own or possess and is not in **your** custody or under **your** control.

Safety legislation costs

Costs and expenses of legal representation in connection with an alleged breach of statutory duty under Health and Safety, Consumer Protection or Food Safety legislation, enacted within the **policy territories**.

Sudden incident

Sudden, identifiable, unintended and unexpected incident that does not originate from a gradual, continuous or repetitive cause.

Terrorist act

Any act of a person or group directed towards the overthrowing or influencing of any government or putting any section of the public in fear by threat, force or violence or other means.

Underground services

Pipes, cables, mains or other underground services.

Works

Work, goods or materials comprising or forming part of a contract or development that **you** own or possess, or which is in **your** custody or under **your** control, or for which **you** are responsible, in the course of the **business**.

✓ What is covered

We will cover the amount of damages which **you** are legally liable to pay in respect of

- 1 bodily injury
- 2 personal injury
- 3 property damage
- 4 nuisance or trespass

occurring during the **period of insurance** in connection with the **business**.

If legal liability to pay damages in respect of property damage or nuisance or trespass arises from a release or escape of pollutants into the atmosphere or onto land, water, buildings or any structure, the cover will only apply to a sudden incident which happens at a specific time and place during the period of insurance within the policy territories and all property damage or nuisance or trespass will be considered as having occurred at the time of the sudden incident.

Additional business activities cover

The cover under this section includes the following activities of the **business**

- providing and managing amenities for the benefit and welfare of employed persons
- 2 owning, repairing, maintaining and decorating your own property or premises you use
- 3 providing and managing facilities primarily used for fire prevention, safety or security at your premises
- 4 maintaining and repairing vehicles and machinery owned or used by you
- 5 private work you allow employed persons to do for your directors, partners or officers, as long as this work is done with your prior permission
- 6 the sale or disposal of **business** assets.

Claims costs cover

We will cover claim costs in connection with a claim for which an award of damages or clean up costs is paid or may be payable under this section, but we will not pay claim costs for any part of a claim not covered by this section.

Compensation for court attendance cover

We will compensate you at the rate of £500 per day for each day that we request any director, partner or employed person to attend court as a witness in connection with a claim for which an award of damages is paid or may be payable under this section.

Contingent motor liabilities cover

We will cover the amount of damages which you are legally liable to pay and claim costs in respect of accidental

- 1 bodily injury
- 2 property damage

occurring during the **period of insurance** and arising out of

- a the use by an **employed person** of their own motor vehicle within the European Union in connection with the business
- b the movement of any motor vehicle, not owned by, or provided by you, or an employed person that is preventing access to, or causing an obstruction within your premises or any site at which you are working

and the Road Traffic Act exclusion in this section will not apply to that liability.

We will not pay

- 1 for loss of or damage to any motor vehicle referred to in a or b above
- 2 unless the motor vehicle is being driven with your permission and you have taken reasonable steps to ensure that the person driving holds a valid licence to drive the motor vehicle
- 3 where cover is provided by another insurance policy.

Cross liabilities cover

Any person, firm, company or organisation covered by this section, is entitled to the cover as if a separate policy had been issued to each and, where **you** are a membership organisation, the cover will apply to each member as if a separate policy had been issued to each member.

However, the amount payable by **us** in total, on behalf of all entitled to cover, shall not in any circumstances exceed the limit of indemnity shown in **your** schedule.

Data Protection cover

We will cover the amount of compensation which you are legally liable to pay in respect of personal injury occurring during the period of insurance, arising from holding personal data, or, as a result of any loss, misuse or unauthorised disclosure of personal data held by you in the course of the business.

We will only pay

- 1 amounts of compensation which you are ordered to pay, or which you might reasonably be expected to pay by a court having jurisdiction
- 2 if you are registered or are in the process of registration (and the application has not been refused or withdrawn) under Data Protection legislation

within the policy territories.

We will not cover

- 1 fines or penalties imposed by a court
- 2 the costs of any appeal against the refusal of an application for registration or alteration, in connection with the Data Protection legislation or any enforcement, de-registration or prohibition notice
- 3 the cost of replacing, reinstating, rectifying or erasing any personal data
- 4 refund of monies paid to you by any claimant
- 5 liability for which cover is provided under any other more specific insurance.

The maximum we will pay for compensation, costs and expenses in total, as a result of all occurrences during any one period of insurance, is the data protection limit of indemnity shown in your schedule.

Defective Premises Act cover

We will cover the amount of damages which you are legally liable to pay in respect of accidental bodily injury or property damage, occurring during the period of insurance, arising out of premises you have disposed of, but had previously owned in connection with the business.

We will not cover

- 1 loss of or damage to the land or premises disposed of or in connection with the cost of rectifying any defect or alleged defect in them
- 2 any liability for which you are covered under any other insurance policy.

Environmental clean up cover

We will cover the amount of clean up costs which you are legally liable to pay, under a notice or order imposed upon you by an enforcing authority, arising from a release or escape of pollutants, onto or into land, surface water or ground water.

The cover will only apply to a **sudden incident** which happens at a specific time and place during the **period of insurance** in connection with the **business** within the **policy territories**.

The maximum we will pay for all clean up costs, as a result of one sudden incident or all such incidents happening during any one period of insurance, is the clean up costs limit of indemnity shown in your schedule.

Where a claim for damages arises in addition to clean up costs as a result of the same sudden incident, the maximum we will pay for the total amount of damages and clean up costs added together will not exceed the public liability limit of indemnity shown in your schedule.

We will not cover any part of a claim for clean up costs

- at, in or upon property that is or was owned by you or in your possession or in your custody or under your control
- 2 to achieve an improvement or alteration in the condition of the land, or any surface or ground water, beyond that

- a necessary to meet the standards required by law at the start of remediation
- b existing at the time of a sudden incident for which a claim is made under this section.

Housing grants cover

We will pay the amount of an award in relation to an occurrence where cover is provided under this section, made in respect of a construction dispute and resulting from an adjudication procedure under the provisions of Housing Grants Construction and Regeneration legislation within the policy territories.

You must comply with the following conditions or we have the right to refuse to pay your claim. If any payment is made it will not affect any of our other rights under the conditions of your policy.

You must

- forward to us, any notice of intention to refer a dispute to adjudication within 24 hours of receipt and within a further 48 hours provide full written details and/or any other applicable evidence in respect of the matter notified
- 2 provide us notice of any intention by you to issue a notice of intention to refer a dispute to adjudication
- 3 not accept any award made by an adjudicator to a dispute as being final without our prior agreement.

JCT contracts cover

If you are required to arrange insurance under the terms of Clause 6.5.1 of the JCT Conditions of contract or any contract condition requiring similar insurance on behalf of any principal, we will provide cover, so far as is necessary to meet the terms of the contract, for a temporary period of up to 21 days from the start date of the contract, or the date that any preliminary works are started on site, whichever is earlier. Temporary cover will cease immediately if other insurance is arranged during the period of temporary cover.

We will not provide cover for

- piling, ground stabilisation or underpinning works
- 2 demolition or partial demolition of buildings or structures
- 3 use of explosives.

The maximum amount we will pay for any expense, liability, loss, claim or proceedings incurred or sustained arising from one event is the public liability limit of indemnity shown in your schedule or any lesser amount specified in the contract conditions mentioned above.

Manslaughter costs cover

We will cover manslaughter costs in respect of any death occurring during the period of insurance, in circumstances where there is also a claim or potential claim against you for damages covered by this section.

You must obtain **our** prior consent to legal representation and **we** will only agree to payment on a fee basis agreed by **us**.

If a claim for damages is settled or is withdrawn we will have no further liability other than in respect of costs and expenses of legal representation incurred before the date of the claim payment or withdrawal of the claim.

If at any time a claim for damages remains unsettled and **you** wish to appeal against conviction, **we** will agree to costs and expenses of legal representation if, in the opinion of Counsel (appointed by mutual consent), such an appeal is more likely to succeed than not and the total amount of damages and claimants costs are likely to exceed the total cost of legal representation.

If we have consented to legal representation at court proceedings, we will also pay the legal costs of prosecution awarded against you, or any person entitled to cover under this section, in connection with the proceedings.

The maximum we will pay for manslaughter costs and costs awarded against you, or any person entitled to cover under this section, in total, as a result of all occurrences during any one period of insurance, is the manslaughter costs limit of indemnity shown in your schedule.

We will not pay

- fines, penalties or awards of compensation imposed by a criminal court
- costs and expenses of implementing any remedial order or publicity order
- 3 costs and expenses of an appeal against any fine, penalty, compensation award, remedial order or publicity order
- 4 costs and expenses incurred as a result of the failure to comply with any remedial order or publicity order
- 5 costs and expenses covered by any Legal Expenses insurance
- 6 costs and expenses of any investigation or prosecution brought other than under the laws of the policy territories.

Personal liability cover

If no other insurance is in force, at **your** request, the cover provided by this section will apply to the legal liability of

- 1 any director, partner or employed person of yours whilst
 - a performing their normal duties in connection with the business
 - b work is being carried out on behalf of a director, partner or officer by an employed person with your consent
 - c acting in a personal capacity during the course of a trip or journey arranged for the purpose of the business.
- 2 the spouse, civil partner, domestic partner or any children accompanying a director, partner or employed person in the course of a business trip or journey.

The cover provided by this section will also apply to **your** personal representative or the personal representative of any other deceased person entitled to cover.

Principals liability cover

At your request, we will cover the legal liability of any principal arising from the performance of your work for the principal.

We will not provide cover beyond the requirements of your contract with the principal.

Property in your care cover

The cover provided by this section will apply to the following property whether or not it is in your possession or custody or under your control at time of the occurrence of loss or damage

- 1 premises which are leased, let, rented, hired or lent to you
- 2 premises, including contents, which are not owned or rented by you, where you are temporarily carrying out work in connection with the business
- 3 the vehicles or personal effects of employed persons or visitors while on your premises.

We will not provide cover for

- 1 any contractual liability
- 2 loss of or damage to property for which you have an agreement to arrange insurance on behalf of the owner, or as if you were the owner, under a tenancy, rental or hire agreement
- 3 clean up costs.

Safety legislation costs cover

We will cover safety legislation costs in respect of any bodily injury or property damage occurring during the period of insurance in circumstances where there is also a claim or potential claim against you for damages covered by this section.

You must obtain our prior consent to legal representation and we will only agree to payment on a fee basis agreed by us.

If a claim for damages is settled or is withdrawn, we will have no further liability other than in respect of costs and expenses of legal representation incurred before the date of the claim payment or withdrawal of the claim.

If at any time a claim for damages remains unsettled and **you** wish to appeal against conviction, **we** will agree to costs and expenses of legal representation if, in the opinion of Counsel (appointed by mutual consent), such an appeal is more likely to succeed than not and the total amount of damages and claimants

costs are likely to exceed the total cost of legal representation.

If we have consented to legal representation at court proceedings, we will also pay the legal costs of prosecution awarded against you, or any person entitled to cover under this section, in connection with the proceedings.

The maximum we will pay for safety legislation costs and costs awarded against you, or any person entitled to cover under this section, in total, as a result of all occurrences during any one period of insurance, is the safety legislation costs limit of indemnity shown in your schedule.

We will not pay

- 1 fines, penalties or awards of compensation imposed by a criminal court
- 2 costs and expenses of an appeal against improvement or prohibition notices
- 3 costs and expenses on indictment for manslaughter, corporate manslaughter, corporate homicide or culpable homicide, other than safety legislation costs already incurred
- 4 costs and expenses covered by any Legal Expenses insurance
- 5 costs and expenses of any investigation or prosecution brought other than under the laws of the policy territories.

Limit of indemnity

- 1 The public liability limit of indemnity shown in your schedule is the maximum amount we will pay for all damages arising from one event.
- 2 The public liability limit of indemnity is also the maximum amount we will pay for all damages as a result of all occurrences during any one period of insurance caused by or originating from
 - a release or escape of pollutants
 - b goods or materials sold, supplied, provided or delivered by you or on your behalf and which are not for use in connection with works.
- 3 The terrorist act limit of indemnity shown in your schedule is the maximum amount we will pay for all damages as a result of

- all occurrences during any one **period of insurance**, arising directly or indirectly in connection with **terrorist act**.
- 4 If we cover more than one person, firm, company or organisation, the amount payable by us in total, on behalf of all entitled to cover, shall not in any circumstances exceed the limit of indemnity shown in your schedule.
- 5 We will pay claim costs in addition to the limit of indemnity applicable to the claim or claims, except if an action for damages is started or brought in the United States of America or Canada.
- If an action for damages is started or brought in the United States of America or Canada, we will not pay more than the limit of indemnity shown in your schedule, for the total of all damages and claim costs arising from the action.
- 7 In respect of any claim or claims, we may at any time pay the limit of indemnity applicable, after deducting any amounts already paid, or any lesser amount for which a settlement can be made. We will not then be liable to make any further payment in respect of the claim or claims. If we have agreed to pay claim costs in addition to the limit of indemnity, we will pay the costs incurred before the date of the claim payment.

X What is not covered

Aircraft and watercraft exclusion

We will not cover claims caused by or arising from **you** owning, possessing or using any

- 1 type of aircraft or spacecraft
- watercraft or hovercraft exceeding 8 metres in length that is ordinarily capable of movement by mechanical power and which is under your control.

Airside exclusion

We will not cover claims caused by or arising from any work in, or on

1 aircraft

2 airport or airfield runways, manoeuvring areas or aprons, or any other parts of airports or airfields to which aircraft ordinarily have access.

Asbestos exclusion

We will not cover claims caused by or arising from

- 1 inhalation or ingestion of asbestos
- 2 exposure to or fear of the consequences of exposure to asbestos
- 3 the presence of asbestos in any property or on land
- 4 investigating, managing, removing, controlling or remediation of **asbestos**.

Contractual liability exclusion

We will not cover claims

- where the terms of any contract or agreement made by you, prevent us from taking over the full defence or settlement of the claim
- 2 to pay liquidated damages, or any contractual fines or amounts payable under contractual penalty clauses.

Cyber and data exclusion

We will not cover claims directly or indirectly caused by, contributed to by, resulting from or arising out of or in connection with

- 1 any cyber act or cyber incident including but not limited to any action taken in controlling, preventing, suppressing or remediating any cyber act or cyber incident
- 2 loss of use, reduction in functionality, repair, replacement, restoration, reproduction, loss or theft, distortion, erasure, corruption or alteration of any data, including any amount pertaining to the value of such data
- failure of electronic, electromechanical data processing or electronically controlled equipment or data to correctly recognise any given date or to process data or to operate properly due to failure to recognise any given date.

This exclusion shall not apply to claims

- a for bodily injury
- b for physical damage to material property
- c under the Data Protection cover of this section

directly or indirectly caused by, contributed to by, resulting from, arising out of or in connection with any cyber act or cyber incident.

Damage to works exclusion

We will not cover claims for loss of or damage to

- 1 works
- 2 any work, process or other operation that has been completed by you or on your behalf, or for which responsibility has been handed over, caused by or arising from defect in or unsuitability of, any part of that work, process or other operation.

Defamation and discrimination exclusion

We will not cover claims caused by or arising from

- 1 libel or slander
- 2 false statement
- 3 discrimination of any kind.

Deliberate act exclusion

We will not cover claims

- 1 caused by or arising from any deliberate act, error or omission
 - a where the results are intended or expected, or are reasonably foreseeable by you
 - **b** by anyone other than **you**, so far as cover is requested for their own liability.
- 2 for clean up costs in circumstances where you have knowingly
 - a deviated from any regulatory notice, order or protection ruling
 - b omitted to inspect, maintain or perform necessary repairs to plant or machinery for which you are responsible.

Employee injury exclusion

We will not cover claims for **bodily injury** sustained by any **employed persons** arising out of and in the course of their employment with **you**.

Employment dispute exclusion

We will not cover claims caused by or arising from a dispute with, or proceedings brought by any person for

- their existing, past or prospective contract of employment with you
- 2 a breach of employment-related legislation.

Excess exclusion

The excess will apply to each event for loss as stated in your schedule.

Foreign manual work exclusion

We will not cover claims caused by or arising from manual work undertaken by you or on your behalf outside the policy territories, except where temporary work is undertaken within the European Union, by persons resident within the policy territories, for up to 180 days in total, during any one period of insurance.

Intellectual property exclusion

We will not cover claims caused by or arising from passing off or infringement of trade name, registered design, unregistered design, copyright or patent right.

Offshore exclusion

We will not cover claims caused by or arising from any work **offshore**.

Overseas establishment exclusion

We will not cover claims caused by or arising from any associated or subsidiary company of yours, or any of your branch offices, or any representative of yours with power of attorney, registered, having premises or resident outside the policy territories.

Professional duty exclusion

We will not cover claims caused by or arising from any breach of professional duty in relation to

- 1 advice, instruction, consultancy, design, formula, specification, inspection, survey, valuation, certification, or testing undertaken or given for a fee
- 2 planning, project management or supervision of works where you are engaged to act in that capacity, either for a specific fee or under an agreement separate from that to execute the works.

Punitive damages exclusion

We will not cover claims to pay any award of punitive, exemplary or aggravated damages or additional damages resulting from the multiplication of compensatory damages, by a court of law outside the policy territories.

Radioactive contamination exclusion

We will not cover any claims caused by or arising from any type of nuclear radiation, nuclear material, nuclear waste, nuclear reaction or radioactive contamination.

Rectification of defects exclusion

We will not cover claims to rectify, remedy, repair, replace, reapply, modify, investigate, access or remove defective or unsuitable work, process or other operations, or to make any refund.

Road Traffic Act exclusion

We will not cover claims caused by or arising from the ownership, possession or use by you or on your behalf of any motor vehicle, trailer or mobile plant in circumstances where compulsory insurance or security is required by Road Traffic Legislation or where cover is provided (or would be provided but for breach of the terms of cover) by another insurance.

War risk exclusion

We will not cover claims caused by or arising from war, invasion, act of foreign enemy hostilities (whether war is declared or not), civil war, rebellion, revolution, insurrection or military or usurped power or confiscation or nationalisation or requisition, or loss of or damage to property by or under the order of any government or public or local authority.

Section conditions

These conditions of cover apply only to this section.

You must comply with the following conditions to have the full protection of **your policy**.

Conditions may specify circumstances whereby non-compliance will mean that **you** will not receive payment for a claim. However, **you** will be covered and **we** will pay **your** claim if **you** are able to prove that the non-compliance with these conditions could not have increased the risk of the loss which actually occurred in the circumstances in which it occurred.

Hot work precautions condition

The following precautions must be complied with each time that **hot work** is undertaken away from **your** premises

- the area where the work is to be completed must be cleared of all combustibles
- 2 combustible floors and other combustible property which cannot be moved must be protected by non-combustible material and where welding, cutting or grinding equipment is being used, this must extend to at least 6 metres from or beneath the work area
- 3 where there is a danger of ignition either directly or by conduction of heat, through any partitions or walls, the area on the other side must be inspected and combustible material removed
- 4 at least one fire extinguisher, of a type suitable for the use required, must be kept adjacent to the work or task and ready for immediate use

- 5 no heat-producing equipment must be left out of view of its operator or firewatcher whilst lighted or powered or whilst hot
- 6 a thorough safety check for signs of fire or combustion around, above or below the work area must be made at regular intervals, for at least 30 minutes after each period of work is completed.

If **you** do not comply with this condition, **you** will not be covered and **we** will not pay **your** claim.

Legionella precautions condition

If you own or are responsible for water systems, water installations or cooling systems, a written risk assessment must be undertaken and controls put in place to prevent the growth of biological agents that may cause disease or illness.

If you do not comply with this condition, you will not be covered and we will not pay your claim.

Plant hire condition

If any items of mechanical plant or equipment are hired out by **you** to customers, **you** must do so under the general form of conditions for the hiring of plant recommended by the Contractors Plant Association (CPA), Hire Association Europe (HAE) or other form of conditions agreed by **us** in writing.

If you do not comply with this condition, you will not be covered and we will not pay your claim.

Premium adjustment condition

If any part of the premium has been calculated on estimates, you must, at our request, tell us the actual figures on the expiry of the period of insurance so that the final premium can be calculated using the agreed rates. If the adjusted premium is less than the estimated premium, we will not return more than 10% of the original premium.

If the estimates shown in **your** schedule are marked as index linked, the renewal premium for each **period of insurance** will be calculated on an adjusted amount in line with suitable indices of costs.

Sub-contractors (works) condition

If you appoint any sub-contractor (other than an employed person) to carry out works, you must take reasonable steps to obtain confirmation from the sub-contractor, prior to starting work, that they have insurance in force throughout the period of their involvement in the works.

A written record must be retained by **you** for inspection by **us** if a claim arises for which the sub-contractor may have a responsibility, showing evidence of

- 1 Employers liability insurance in the name of the sub-contractor, covering liability to employees in accordance with any law relating to compulsory insurance
- Public liability insurance covering the legal liability of the sub-contractor, to anyone who is not one of their employees and which
 - a has a limit of indemnity not less than the public liability limit of liability shown in your schedule, or any other amount agreed by us in writing
 - b includes a clause providing benefit of cover to you in similar terms to the principals liability cover provided by this section
 - c covers the type of work carried out by the sub-contractor in connection with works.

If you appoint any sub-contractor (other than an employed person) to carry out works, in an emergency that leaves insufficient time to obtain all written evidence as required by this condition, we will not enforce the condition, so long as you obtain verbal confirmation from the sub-contractor, prior to starting work, that insurance in accordance with 1 and 2 above is in force and you

- subsequently exchange correspondence confirming this
- ii retain the correspondence for inspection by us if a claim arises for which the sub-contractor may have a responsibility.

If you do not comply with this condition, you will not be covered and we will not pay your claim.

Underground services condition

The following precautions must be complied with before the start of any ground work involving digging, drilling, boring, excavation or earth-moving operations

- written confirmation of the location and plan position of all existing underground services must be ascertained by enquiry to the owner or relevant authority responsible for the underground services
- 2 the location and plan position of underground services must be given to the persons employed or any contractor carrying out the ground work
- 3 the area of the ground work must be investigated using remote electrical devices to establish the actual position of underground services
- 4 a work method must be adopted which minimises the risk of property damage to underground services
- 5 a full written record of the enquiries and measures taken to locate underground services and to minimise the risk of loss of damage must be retained for inspection by us if a claim arises.

If you do not comply with this condition, you will not be covered and we will not pay your claim.

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